



RMA Instructions

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- Step 1:
 - Complete Contact Information
- Step 2:
 - Check the “Yes” or “No” box Indicating if a Shipping Label is Needed
- Step 3:
 - Check the Corresponding Box Indicating the Type of Equipment Needing to be Sent in for Repair
 - You may choose multiple boxes

RMA Instructions

- Step 3:
 - Enter the Quantity of the Items
 - If item has a Serial Number Please Enter One Unit per Item Line
 - If Item for Repair does not have a Serial Number (i.e. Surgical Instruments) You may list Multiple Units on Each Entry
- Step 4:
 - Enter the Manufacturer, Model Number, Serial Number, and Description of Item for Repair

- Example:

- Check the Box for Surgical Instruments, Flexible Scope, and Fill in Accordingly

877-503-9773



BIOMEDICAL SERVICES ▾

SURG

Quantity (Item 1) *

10

Enter Manufacturer, Model, Serial Number, and Description of Issue (Item 1) *

Codman, 36-2000 Needle Holders, Need New Inserts

Quantity (Item 2)

1

Enter Manufacturer, Model, Serial Number, and Description of Issue (Item 2)

Olympus CF-Q190, S/N 123456789, Leaking at Bending Rubber